

Ignitia System Requirements

Workstations

Each workstation should have the following software installed.

Supported Operating Systems

- Windows 10
- Chrome OS
- Mac OSX 10.8+

Supported Browsers*

- Chrome
- Safari®
- Microsoft® Edge



Network Considerations

The following URLs must be added to the allowed URL list of any filtering, proxy, or firewall programs/servers in use.

<https://help.ignitiaschools.com/hc/en-us>

*.glynlyon.com *.owschools.net

*.owschools.com *.zendesk.com

*.cloudflare.com *.zdassets.com

*.odysseyware.com *.sooschools.com

*.speechstream.net *.sooschools.net

*.pendo.io

Browser Settings

Browsers should be configured with these recommended settings:

- Disable features that automatically save passwords.
- Disable AutoComplete, as it often looks like a list of answers to choose from.
- Enable caching but set browsers to clear the cache when closed.
- JavaScript must be enabled for pages to render correctly.

PDF Reader

Grade Reports and other reports are generated as a PDF File.

Workstation should have either:

- Adobe Acrobat Reader® DC (Version 2015 or higher) OR
- The latest version of a browser that supports built-in PDF viewing, such as Chrome or Firefox

*Ignitia is tested on the latest supported browser versions.